

Getting ACC rehabilitation equipment through Enable New Zealand



You find it hard to complete everyday activities

Contact ACC

Contact ACC to discuss challenges you're experiencing as result of your injury.

Assessment

In some cases, ACC will need more information and will arrange an assessment with an assessor.



Order

An order is placed with Enable New Zealand, from:

- ACC
- An assessor
- MyACC (ACC's self-service portal).



Solution



If funding is approved, **simple** equipment (e.g. knee scooters, shower stools, and walkers) are provided as soon as possible.



Complex equipment (e.g. adjustable beds, hoists, and power wheelchairs) take longer to provide.

Clinical Advisory Service



Enable New Zealand's clinical advisory service works with assessors, if needed, to find the best solution.

ACC makes equipment funding decisions

Assessors who do assessments include **Occupational Therapists, Physiotherapists** and **Speech and Language therapists.**

Dispatch

Most equipment is dispatched from one of our warehouses in Hamilton, Palmerston North, and Christchurch. Sometimes it comes directly from our suppliers.

Trial

Your assessor may trial the equipment with you to make sure it works for you.



Hire

Your assessor may also hire equipment such as ramps.

Your daily activities become easier